



# Snapchat

mobile

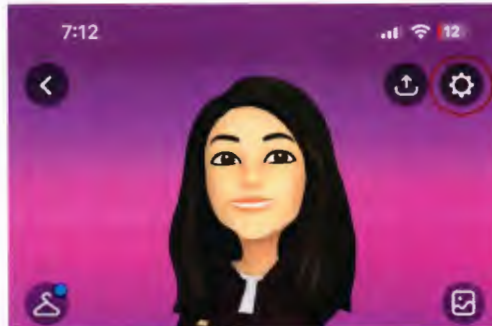
# smart card



## MANAGING YOUR ACCOUNT

Snapchat is a messaging app used daily by over 300 million active users worldwide. It is used to send pictures and videos and is very popular among teens. It is rated as appropriate for most teens age 16 and up.

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Password

Two-Factor Authentication

Passkeys

Notifications

Memories

Session Management

Spectacles

Pixy

Payments

Apps from Snap

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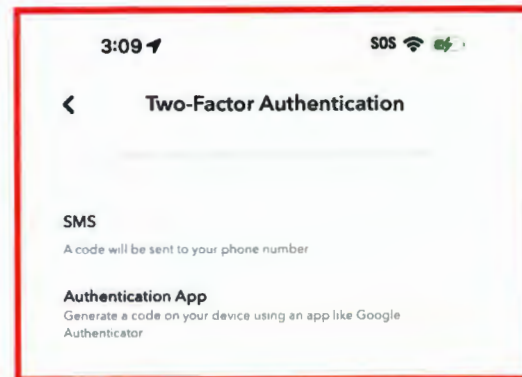
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1. Start by touching your avatar in the upper left.
2. Access your settings by touching the gear icon in the upper right.
3. Choose a secure password or passphrase.
4. Enable two-factor authentication (see below).
5. Passkeys is another option to log in securely.
6. Disconnect Apps from Snap that may be connected.



## TWO-FACTOR AUTHENTICATION

Under my account on the settings screen choose **two factor authentication** and follow the steps to add a second authentication method. This helps to prevent others from accessing your account without your permission. Use an **authentication app** for better security.



SMS verification is simplest, but if you're traveling abroad without access to your phone number, or are using Snapchat on a tablet or other device, an authentication app is a good solution.

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# PRIVACY CONTROLS

KEY OPTIONS INCLUDE (found by scrolling down on the Settings screen)

**Clear Data:** Clear things like conversations, contact data, search history, scan history, shopping history, top locations and more.

**See My Location:** Choose who can view your location on the snap map. Your location won't be shared on the map until you open it for the first time. If **Ghost Mode** is enabled your friends won't be able to see your location (this is recommended - see screen to right). There is an additional option to allow friends to request your location.

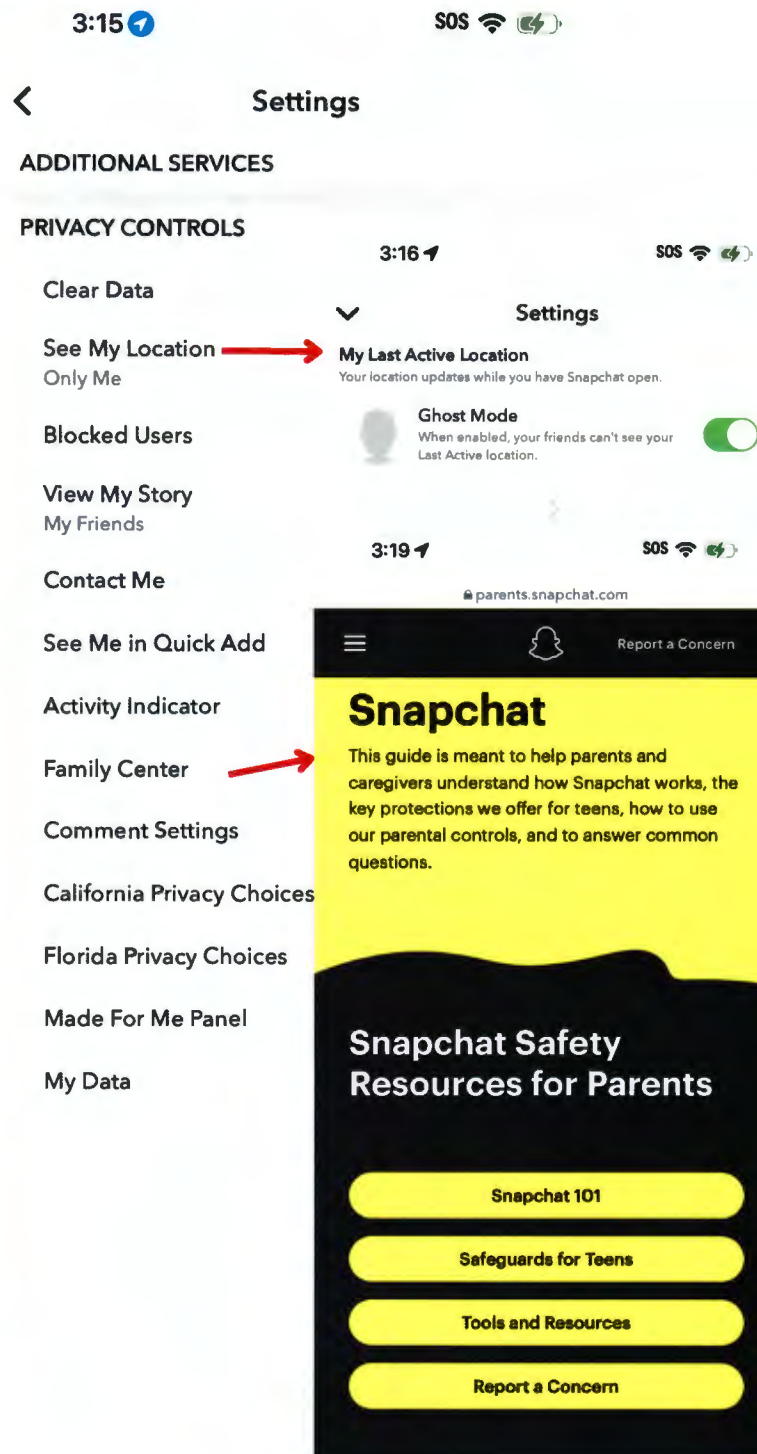
**View My Story:** Choose who can view your story. **My Friends** is the recommended setting. Tap 'Custom' if you'd like to block specific friends from seeing your story.

**Contact Me:** Choose "Friends" so that only your friends can contact you directly with snaps, chats, calls, etc.

**See Me in Quick Add:** Toggle OFF option under See Me in Quick Add. If ON, you may show up for those who you have mutual friends or other connections.

**Activity Indicator:** Toggle OFF so others can't see if you have recently been active.

**Family Center:** For parents to gain insight into who their teens are communicating with on Snapchat. (see screen to right)



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## THINGS TO REMEMBER

- Even if you choose 'My Friends', anyone you are in a group with will be able to communicate with you in group chat. To see who's in a group before you jump in, just press and hold on the name of the group in the chat screen. Only join groups with people you know.
- If you choose 'My Friends', you won't see snaps sent to you by non-friends – you'll just get a notification that they added you as a friend. If you add them back, you'll be able to see the snap they sent you!
- Do not choose 'Everyone' for 'Who Can Contact Me', when selected, even Snapchatters you haven't added will be able to send you snaps and chats.
- If you post a snap to your story, and then change your settings so only friends can see your story, others may still be able to see the snaps you posted before the change.



## USEFUL LINKS

### Safe Search Kids

<https://www.safesearchkids.com/>

### Common Sense Media

<https://www.common sense media.org/articles/parents-ultimate-guide-to-snapchat>

### Microsoft Safety & Security

<https://support.microsoft.com/en-us/help/4091455/windows-protect-privacy-internet>

### OnGuard Online

<https://www.consumer.ftc.gov/features/feature-0038-onguardonline>

### Snapchat Support

<https://support.snapchat.com/en-US/i-need-help>



<https://consumer.sd.gov/> 1-800-300-1986

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