



## NEWS RELEASE

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### **Attorney General Jackley Marks National Consumer Protection Week with Top Ten Complaint List**

**PIERRE, S.D.** - Attorney General Marty Jackley confirms that National Consumer Protection Week will kick-off on Sunday March 4, 2018. Jackley has marked this week by releasing the Attorney General's Consumer Protection Division's Top Ten Consumer Complaints reported to his office in calendar year 2017.

1. Landlord/Tenant
2. Internet Goods
3. Auto
4. Retail General
5. Telemarketing
6. Lending
7. Collection
8. Credit Cards
9. Travel
10. Home Improvement

"The Attorney General's Consumer Protection Division works with consumers and businesses to address a variety of consumer related issues," said Jackley. "The Division is committed to serving South Dakotans and dedicated to stopping deceptive and unfair business practices."

In FY2017, the Attorney General's Consumer Protection Division recovered \$9,427,745.00 for South Dakota consumers. The Division fielded 30,646 consumer inquiries including phone calls, emails and correspondences.

The Consumer Protection Division continues to take a high volume of consumer calls on the grandparent, IRS and sweepstakes scams. If you have been a victim of these scams by wiring or sending cash please contact the Consumer Protection Division.

Aggravating robocalls continue to plague and frustrate consumers statewide. There are a number of apps that can be used to help combat some of these calls you receive on your cell phone. Nomorobo, truecaller, RoboKiller, Mr. Number, and Hiya. The week is a good reminder to consumers to remain vigilant for scams.

The Attorney General's Consumer Protection Division is committed to helping South Dakotas avoid falling victim to scams and much of this comes from education. The Division is available to present to organizations or groups upon request and we encourage those interested to contact us at 1-800-300-1986 or at [consumerhelp@state.sd.us](mailto:consumerhelp@state.sd.us).

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